



mobile web user guide
m.paybypHONE.com

A hand holding a black smartphone displaying a mobile web form for paybypHONE. The form is white with rounded corners and a grey border. At the top left is a "back" button. The title "paybypHONE" is at the top right. Below is a welcome message: "Welcome to PayByPhone. Just a quick signup & we'll remember your account details next time." The form contains several input fields: a dropdown for "country" (Canada/US - 1), a text field for "mobile number" (1234567890), a text field for "choose a numeric PIN" (four dots), a text field for "credit card #", and two dropdowns for "card expiration" (01 and 2012). Below these is a checkbox for "accept [terms and conditions?](#)". At the bottom is a large green "next" button. The phone's physical buttons (back, home, menu, call) are visible at the bottom.

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what is mobile web?

A simple website designed for use on internet enabled* mobile devices such as smartphones.

Our pages are easy to read and well laid out, making paying for your parking on the move as quick, easy and stress free as possible.

*Device must support HTML

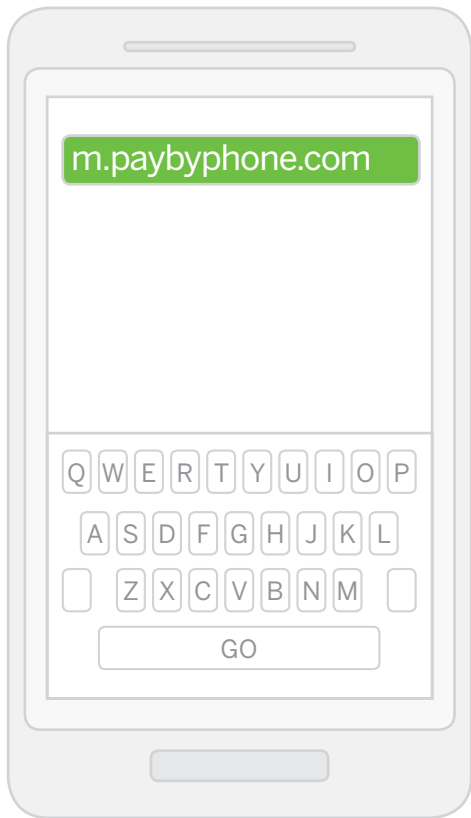
what can I do?

- Register for PayByPhone
- Pay for parking
- Extend parking
- Manage account settings
 - Card details
 - Vehicle details
 - Text and email settings
- View terms and conditions

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getting started

Simply type in: m.paybyphone.com
to your phone's web browser



Note: If it is not working, ensure there is no [http://www.](http://www) at the beginning as this is not necessary.

existing PayByPhone users existing users

Once you have a PayByPhone account set up, here is how to pay.

If you don't have a PayByPhone account set up yet, please read pages 11–14 first.

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existing users – payment (1 of 3)

Login and specify the location you wish to park in...

paybyphone sign up

mobile number
07000888556

PIN or last 4 digits of card [Forgot Pin?](#)
●●●●

remember PIN next time?

location #
8444

or suggest my recent locations?

log in

1) Enter your login details

2) Enter the location number as advertised on signage

3) Click login to confirm

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existing users – payment (2 of 3)

Enter how long you wish to park for...

The screenshot shows a mobile app interface for 'paybyphone'. At the top, there are three buttons: 'location', 'paybyphone', and 'options'. Below this, a grey box contains the text '[2489] town hall garage'. Underneath, there is a 'space #' label and a text input field containing '10'. Below that is a 'select vehicle' label and a dropdown menu showing '456YHU', with a blue 'edit vehicles' button to its right. Further down is a 'duration' label and a text input field containing '1', followed by a 'hours' label. At the bottom of the form is a large green button labeled 'next'.

1) Enter Space #
(specific Locations
only)

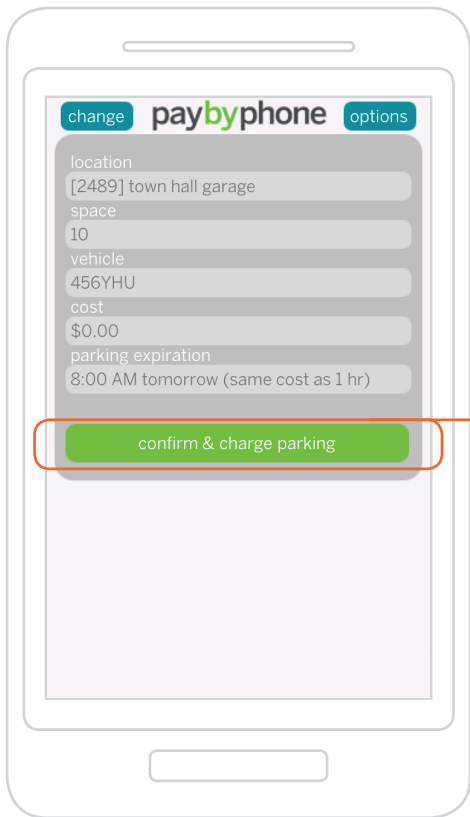
2) Enter how long you
wish to park for

3) Click next to confirm

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existing users – payment (3 of 3)

Confirm your details and start your parking session...



1) Click to confirm and pay for parking

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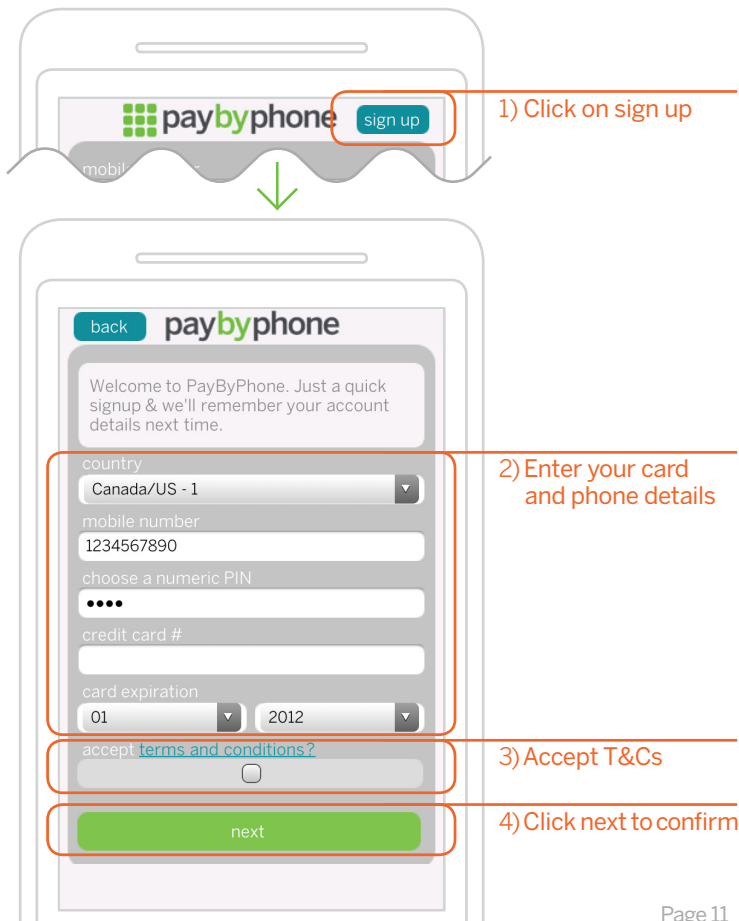
first time users

For new users who do not have
a PayByPhone account

Remember you only have to do this once!

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first time users—registration



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first time users—payment (1 of 3)

Note: Your account has been set up, if you wish to park your vehicle now, follow the instructions below.

 paybyphone

Either call
1-888-450-7275

Or mobile web
m.paybyphone.com

Location
0000

1) Find location number displayed on signage



paybyphone **options**

Thank you for registering for PayByPhone!

location #

next

2) Enter the location number

3) Click next to confirm

mobile web user guide

first time users—payment (2 of 3)

Enter your license plate and how long to park for...

The screenshot shows the paybyphone mobile app interface. At the top, there are three buttons: 'location', 'paybyphone', and 'options'. Below these, the current location is displayed as '[2489] town hall garage'. There are four orange boxes highlighting specific parts of the form: 1) A text input field for 'space #' containing the number '10'. 2) A dropdown menu for 'select vehicle' showing '456YHU' and a blue 'edit vehicles' button. 3) A text input field for 'duration' containing the number '1', followed by a 'hours' label. 4) A large green button labeled 'next'.

1) Enter Space #
(specific Locations only)

2) Enter the vehicles
license plate number
and select your
vehicle type

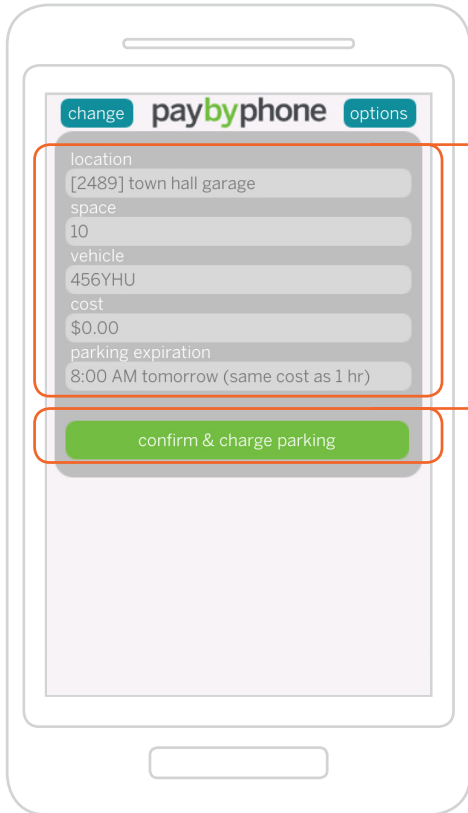
3) Enter how long you
wish to park for

4) Click next to confirm

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first time users—payment (3 of 3)

Confirm your details and start your parking session...

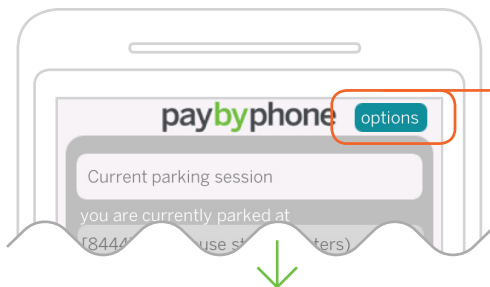


1) Check your details before proceeding with payment

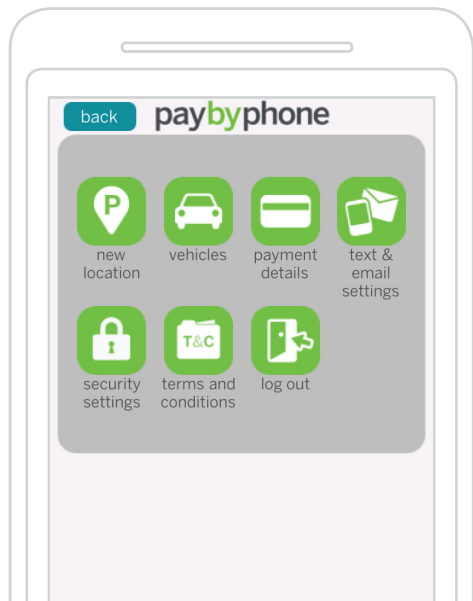
2) Click to confirm and pay for parking

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other options



1) Click on options button



New location
Change parking location

Vehicles
Add/change vehicles

Payment Details
Change card

Text & Email Settings
Update settings

Security Settings
PIN management

Terms & Conditions
Please read

Log Out

need more help?

If you have any questions about using the PayByPhone mobile web service, please contact Customer services on:

E: support@paybyphone.com

T: **1 866 783 7787** and press 1